



President's Message

The Health Care Council participated in the ASHE Annual Meeting held in June at the Tampa Convention Center. It was a great success. We had a booth in a high traffic area of the Convention Center where yours truly and Todd Wilkening along with IFMA Staff, Shari Epstein and Jeff Tafel all took turns staffing the booth for the three days. Leo Gehring was also in attendance and helped where he could but spent most of his time teaching courses for ASHE. The presentation by Shari, Todd and Ed Tinsley of ASHE was well received by the group as we rolled out the results of the Facility Operations Benchmarking in Healthcare. There was a large crowd in the room that developed into a lively discussion about how to get more survey participation for the next time. We were pleased to have 150 hospitals responding which significantly exceeded other efforts in the past. Everyone agreed this is a topic that needs more exposure and continued efforts. IFMA has agreed to help us do a Podcast as a follow-up on benchmarking with Todd, Ed and others.

One lasting impression from the conference was the large number of people who "discovered" the Health Care Council of IFMA for the first time. It was exciting to tell the IFMA story and the diverse councils of IFMA but more importantly the activities currently going on in the Health Care Council. People were impressed!

As a reminder, we reported last quarter we will be at World Workplace this year with an education offering for undergraduate students and graduate students of Georgia Institute of Technology. IFMA Board Member and First Vice Chair Kathy Roper, Leo Gehring and Brian Weldy will be coordinating the effort to host **Energy, Economics & Environment: Making Sense of 3Es in Healthcare** with students at Georgia Institute of Technology. We will certainly report on this event next quarter.

As an update to what we reported last quarter, plans are now a reality for IFMA-HC to assume a leadership role at Healthcare Design 2010 at Las Vegas in November. We will have a booth at the show. What's more exciting are the 2 workshops and 9 educational sessions we created. It's the first time this conference has had a full-fledged FM track, and it's all healthcare related. A complete description of topics and speakers can be found on the inside pages of this newsletter. This conference is not an expense for IFMA-HC. An agreement was signed that provides a way for IFMA-HC to replenish its treasury as we will generate revenue for developing the FM track and helping promote the event.

With the hot summer behind us and fall quickly approaching we look forward to a busy October and November. I hope to see you at one or both of the conferences.

Bill

IFMA HCC presented Facility Operations Benchmarking in Healthcare at ASHE Annual

HCC VP of Research Todd Wilkening, and IFMA Staff Shari Epstein and Jeff Tafel work the IFMA HCC booth at ASHE Annual in June.



Shari Epstein of IFMA, Ed Tinsley of ASHE and Todd Wilkening of the IFMA HCC rehearse their presentation about Facility Operations Benchmarking before presenting to a full house.

IFMA Healthcare Council Tracks Highlight Healthcare Design Conference 2010 Las Vegas, November 13-16

IFMA-HC has developed two 2-hour workshops and nine educational sessions for the Healthcare Design Conference 2010 in Las Vegas this fall. It is the first time a full-fledged FM track has been included in this conference, which annually draws upwards of 3,000 healthcare professionals.

Further, the track encompasses the most diverse, timely range of healthcare facilities management topics ever assembled for a conference of this magnitude. The owners of Healthcare Design awarded full authority to IFMA-HC for development of the FM track. The FM track begins on November 13 and continues on November 15-16.

More than 25 speakers are featured. Better yet, they are scheduled so you can see them all! (No concurrent sessions).

Saturday, November 13, 2010 1:00 p.m.–3:00 p.m.



W04 – Finance 101 for Healthcare Facility Managers

Dave Hewett, (photo on the left), CCIM, CPM, CRM, RPA, CFM, FMA, Co-Founder, IN-POINT ADVISORS and Center for Corporate Sustainability; B. Alan Whitson, RPA President, Corporate Realty, Design & Management Institute

NPV, ROI, IRR, TVM, CPD, CAPD, Cash Flow, Payback Are these mysterious abbreviations to you? Learn how understanding a few basic finance concepts can move your project from not considered to approved. Lack of available dollars is not the reason many projects are rejected. It's because they are not framed through the lens most commonly used by financial decision makers. In this workshop, you will be shown how to properly calculate Net Present Value, Return on Investment, Internal Rate of Return, Time Value of Money, Cost Per Patient Day, and Cost Per Adjusted Patient Day, and apply these and other financial concepts to budgeting and project management. You will also learn the cost of delay and financial impact of deferred maintenance, and given the tools and techniques that illuminate your budget from a savings perspective. Building on basic financial skills, this workshop will also focus on financial decision making and how to organize a financial presentation for maximum impact. You will be able to understand how to evaluate alternative solutions, learn which financial metric is right for your audience, and how to tailor your message to the needs of top management and finance departments.

Saturday, November 13, 2010
3:00 p.m.–5:00 p.m.

W08 – Facilities

Anatomy of a 21st Century Hospital:

An Inside Look at How Today's Facility Pro Holds the Campus Together



*Jeff Kent, Managing
Director Facilities, Ne-
mours Foundation*



*Fred Lastar, Director/
Facilities Services,
Phoenix Children's
Hospital*



*James J. Mladucky, Di-
rector, Planning and
Design, Northwestern
Memorial Hospital*



*Bob McCoolle, Vice Presi-
dent, Facilities Resource
Group of Ascension Health*

It may be the most complex job in today's world of facilities – Running a 21st Century health care campus. Interact with four experienced facilities executives who manage hundreds of millions of dollars in design, construction, and maintenance funds while keeping the C Suite informed and sometimes even happy.

What's it like to step-up from running one building to a campus with multiple buildings, a system with multiple campuses in one state or a system with multiple campuses across the country? How do you incorporate a new building with new design features and the latest technology into an existing building system?

What are the proven ways to relate effectively to your staff, other departments, and keep everyone on the same page? How do you select consultants? Weigh the pros and cons of centralized decision making with a decentralized system.

How do the pros re-work their budgets when the organization embarks upon a major building program? What happens in the face of budget cutbacks? How do you sort out routine M&O (Maintenance & Operations) from the not-so-routine?

This workshop is conducive to a considerable amount of dialogue and Q&A with the presenters. If you're an AD&E professional get an inside look at the ramifications of your decisions on operations. If you're a facility manager, tap into the expertise of a half-century of experience.

Monday, November 15, 2010
8:00 a.m.–9:00 a.m.

E32

Track: Facilities Forum

Comparing the Green Health Care Building and Energy Rating Systems Side-by-Side



Kim Shinn, PE, LEED AP BD+C, CxA, Senior Sustainability Consultant, TLC Engineering for Architecture; (photo on the left)

Robin Guenther, FAIA, Principal, Perkins+Will; Clark Reed, Director, Healthcare Facilities Division, ENERGY STAR, U.S. Environmental Protection Agency; Kevin Stover, PE, Commercial Program Consultant, Green Building Initiative (GBI); Walt Vernon, PE, LEED AP, Principal, Mazzetti Nash Lipsey Burch

Trying to choose or just simply understand the various green building and energy rating systems? Here's a side-by-side look at the primary programs that now have a toe hold in the healthcare built environment. It's your chance to quiz the experts directly responsible for crafting these programs. Covered are EPA Energy Star; ASHRAE Standard Project 189.2-Design, Construction & Operation of Sustainable High Performance Health Care Facilities; Green Guide for Health Care, USGBC's LEED for Healthcare, and Green Globes. Each of the participants had roles in developing or implementing the standards in these programs.

9:15 a.m.–10:15 a.m.

E40

Track: Facilities Forum

Controlling the Biggest Risk of All – Medical Equipment Planning/Procurement/Installation



Russ Alford, Business Manager, Turner Logistics Medical & Research Solutions; (photo on the left)

Jeff Loyall, Vice President Healthcare, Turner Construction; Michael Fontana, Principal, Michael Fontana & Associates; Dan Miesle, Director of University of Kentucky Healthcare Facility Planning & Development

Did you know that as many as 80 plus separate contracts are held by the owner even under a Construction Management (CM) approach including IT, FF&E, Way finding, Medical Equipment, and others, with no control by the CM? The majority of these contracts will be for medical equipment and the disconnect is the planning is done during Schematic Design and Design Development and then the package is unattended until it's time to order the equipment. Now the FM is responsible for coordinating procurement, installation and start-up around everything else that is happening with their project. Now the FM discovers medical equipment that has been discontinued, now drawings must be changed, where do you store early purchases, coordinating dock space and transport to the location in the new building, hook-up and testing. Talk about risk! This session will take a look at how an integrated approach can close this gap and shift the risk to the design and construction team. Two case studies will be presented demonstrating the advantages of using this integrated approach to planning, procuring, and installing medical equipment allowing the audience to decide if their project might be right for this approach.

Monday, November 15, 2010
2:15 p.m.–3:15 p.m.

E48

Track: Facilities Forum

Looking Behind the Numbers -- Energy, Economics & Environment in Healthcare



Alan Whitson, President of Corporate Realty, Design & Management Institute and seminar leader for the IFMA Healthcare Council's 2010 traveling educational series.

Recently, the IFMA Healthcare Council and Corporate Realty, Design & Management Institute, conducted in-person surveys in 10 cities as part of its popular educational series "Energy, Economics & Environment: Making the 3Es Work Together in Healthcare." See how healthcare stacks up to other industries on environmental issues, discover how the regions differ, how hospitals are retooling for sustainability, and what takes precedence in selection of equipment, technology, and operations. This session goes beyond the numbers. Learn the number one cause projects don't move forward and the steps to change it. Understand the real reason that new energy saving technologies are not being embraced with open arms and wallets, and what can be done to overcome this problem. Verify your assumptions or see where you miss the mark about energy, economic, and environmental issues in healthcare.

3:30 p.m.–4:30 p.m.

E56

Track: Facilities Forum

Avoiding Unexpected Health and Safety Surprises in Energy Management Programs



John D'Angelo, PE, CMVP, Administrative Director for Facilities/Facilities and Construction, at Cleveland Clinic

It's no secret that energy usage impacts a healthcare facility's financial resources dramatically. Often forgotten in the number crunching exercises to conserve energy are health and patient safety implications. Building distribution loads keep rising as healthcare becomes increasingly device and technology dependent. Looming behind the scenes are fire prevention and power reliability issues. See how the Cleveland Clinic, a complex of 50 buildings, avoids getting blind sided by implementing a proactive, engaged and effective energy management program.

4:45 p.m. – 5:45 p.m.

E64

Track: Facilities Forum

Integrated Project Delivery, the Continuing Journey



Steve Cockerham, Vice-President, BJC Planning, Design & Construction

Learn how to continually improve the construction process by following BJC Healthcare's IPD journey. With the "lessons learned" from a \$28M bed tower addition, they created a starting point for BJC's second project, a \$132M parking garage and bed tower addition. Lean and IPD, while beneficial as stand-alone building methodologies, can provide increased benefit when they build on earlier lessons learned and set a new construction baseline for IPD teams to improve upon. The owner only pays to learn a lesson once and the IPD team benefits from the earlier collaboration.

Tuesday, November 16, 2010

8:00 a.m.–9:00 a.m.

E72

Track: Facilities Forum

Designing for Adaptability, Efficiency, and Patient Satisfaction Through Prefabrication



Bob Eling, Director of Strategic Construction for Premier Health Partners, (photo on the left); Tim Fishking, AIA, Principal, NBBJ Columbus

Using a case study from Miami Valley Hospital, learn how prefabrication worked to reduce the design and construction schedule, reduce costs and improve quality. A high degree of programmatic standardization in the 180 identical, same-handed patient rooms made the project the ideal testing ground for a comprehensive prefabrication effort. Beginning with the development of a prefabricated patient room, the approach expanded to include the development of modular engineering racks, demountable care giver stations, a prefabricated temporary patient bridge and unitized wall systems.

9:15 a.m.–10:15 a.m.

E80

Track: Facilities Forum

From Square Feet to Cash Flow: Bridging the Language Gap Between Facilities and C-Suite



Todd Wilkening, Director of Facilities, Ridgeview Medical Center and Vice President of IFMA Healthcare Council; C-Suite: Presenter - TBA

For the 1st time witness a facilities manager on stage jointly with a hospital CEO. Project proposals are frequently rejected due to a language barrier. Learn how to effectively deal with these language differences, use proven conversion techniques, and present the financial case for your projects in terminology that resonates with the C-Suite. See how CEOs and CFOs weigh internal competition for resources and money, and how to avoid the fatal errors that torpedo funding requests from facilities.

10:30 a.m.–11:30 a.m.

E88

Track: Facilities Forum

Can You Bet Your Career on New Technology?



Joey Sudomir, Vice President of Information Technology, Texas Health Partners (photo on the left); John Coles, Sr. Medical Communications Planner, HKS; Sean Goings, National Solutions Manager - Healthcare, Schneider Electric

Surveys show that the most frightening concerns in healthcare facilities are reliability of infrastructure and worry that new technology will not deliver projected performance. See how one hospital grappled with these issues in a case history of Flower Mound Presbyterian Hospital in Texas. Built on a Greenfield site, this hospital integrated a unique combination of infrastructure technologies including building automation, security access control, electrical distribution and metering, nurse call, infant protection, time clocks, and asset tracking.

Tuesday, November 16, 2010
2:00 p.m.–3:00 p.m.

Track: Facilities Forum

E96

Keeping Infection Out of Construction



Constance Nestor, FACHE, Vice President, Facilities Management and Support Services, Children's Healthcare of Atlanta

Learn the value and requirements of infection control on healthcare construction sites taking into account the serious risks to patient safety. The audience must first understand the underlying problem, beginning with patient infections and deaths, construction site threats, regulatory standards, high risk patient populations, high risk departments/areas and risk groups, known design and construction failures and finally review the end game: favorable patient outcomes and how we get there. Case studies that present historic challenges, analysis, resulting solutions and lessons learned will be presented from an owner's and design/construction perspective.

HOW TO REGISTER

Go to www.HCD10.com for program updates and registration information. You may also contact the following IFMA-HC officers about the FM track:

Glenn Fischer, 503-274-7162, gfischer@squarefootage.net
Gary Collins, 312-622-3732, gcollins@nbbj.com

Help Build FM Careers

Meet the Students at World Workplace

IFMA-HC is undertaking a career development initiative to introduce college students to the healthcare facilities management profession. One of the first steps is a Face-to-Face Exchange with Georgia Institute of Technology students at IFMA World Workplace in Atlanta.

We are seeking FMs planning to attend World Workplace to participate in the Exchange. It will be held from 4:30 to 6:00 pm on Tuesday, October 26. Helping coordinate the Exchange is Kathy Roper, IFMA Fellow, Associate Professor and Chair Integrated Facility Management, Georgia Institute of Technology School of Building Construction. Kathy is a past president of IFMA Atlanta Chapter.

It will be fun and an opportunity to share your experiences as a healthcare FM with the next generation. Please let us know if you're coming to World Workplace. Simply send an email to Leo Gehring, IFMA-HC Career Development Chair or one of the following officers and we will respond:

Leo Gehring, LeoGehring@aol.com

Brian Weldy, Brian.Weldy@hcahealthcare.com

Glenn Fischer, gfischer@squarefootage.net

IFMA and ASHE Release Benchmarking Report on Operations & Maintenance for Health Care Facilities

Buy your copy now!

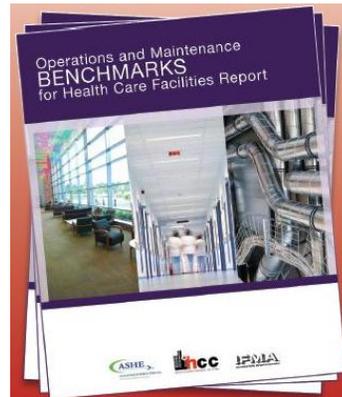
Make a stronger case to the C-Suite with real data.

You can compare your facility's data with other health care organizations in the areas of:

- Utilities
- Maintenance
- Environmental services
- Waste
- Linen operations
- Staffing consumption
- Energy

Data is available for:

- Acute Care Hospitals
- Medical Centers
- Critical Access Hospitals
- Rehabilitation Centers



Report developed by American Society for Healthcare Engineering (ASHE), International Facilities Management Association (IFMA), and the Healthcare Council of IFMA. Buy your copy through IFMA's bookstore at www.ifma.org for \$140. IFMA and ASHE members qualify for a \$70 discount.

“THE BUSINESS inside THE BUSINESS”

By Todd Wilkening

Many Facility Managers (FMs) around the country have embraced the concept of “if you want something done, do it yourself”. Rightfully so, as few in the health care organization really understand our language and performance matrix’s for demonstrated success. We are a unique breed, thus many have embraced the need to become bilingual.

Often when we are talking with others not in facilities management regarding energy, average maintenance cost per piece of equipment, square footage, a dazed look appears in our audience’s eyes. This is not of confusion, but of “*relation*”. Personally, I often get the same feeling when hearing about infection rates, lab and medication errors, and dimensions of care. As an FM, I know all these are very important to measure the quality of health care. I seek to understand them, but not using patient care measurements daily, leaves me a bit alienated. These measurements are very important for continuous improvement regardless of ownership. When I mention infection rates, my Infection Control department immediately engages. I do the same when others talk the FM language. Departments hold the value of their languages which is most close to them. This makes complete sense. Yes, this is to be true for the C-Suite (CEOs, CIOs, and CFOs) language as well.

A Break Through

Recently the International Facility Management Association’s (IFMA) Health Care Council and the American Society for Healthcare Engineering (ASHE) launched a revolutionary joint benchmarking report that translates the language of the FM to that of the C-Suite. For the report, adjusted discharges were used as a measurement for the business output of hospitals. In this report, your FM department’s performance measures are shown in the way that the C-Suite sees them in addition to your own. Examples are included below. The report is available at ifma-hc.org and includes operational cost information for the areas of utilities, maintenance, environmental services, waste, linen services, not to mention staffing for each as well. As a fellow FM, I encourage you to obtain this report.

“The presentations and conceptions of the average man of the world are formed and dominated, not by the full and pure desire for knowledge as an end in itself, but by the struggle to adapt himself favourably to the conditions of life.” ~Ernst Mach~

Percentile	\$/GSF						
	Total Utilities	Electricity	Fuel Oil #2	Natural Gas	Steam	Water	Sewer
99	\$11.97	\$6.34	-----	\$4.33	-----	\$0.71	-----
95	\$10.81	\$5.23	\$0.93	\$2.46	-----	\$0.54	\$0.42
90	\$7.56	\$4.65	\$0.44	\$1.98	\$3.36	\$0.49	\$0.35
75	\$5.82	\$3.35	\$0.11	\$1.58	\$2.08	\$0.35	\$0.23
50	\$4.06	\$2.22	\$0.03	\$1.15	\$0.74	\$0.23	\$0.16
25	\$3.01	\$1.50	\$0.02	\$0.69	\$0.07	\$0.13	\$0.10
10	\$2.14	\$1.05	\$0.005	\$0.14	\$0.002	\$0.06	\$0.03
5	\$1.59	\$0.73	\$0.001	\$0.06	-----	\$0.04	\$0.004
1	\$0.31	\$0.27	-----	\$0.01	-----	\$0.02	-----
Mean	\$4.61	\$2.49	\$0.12	\$1.18	\$1.22	\$0.25	\$0.18
N=	138	129	52	134	13	130	63

Percentile	\$/Discharge					
	Total Utilities	Electricity	Fuel Oil #2	Natural Gas	Water	Sewer
99	-----	-----	-----	-----	\$59.42	-----
95	\$520.14	\$550.48	\$30.94	\$149.17	\$37.54	\$33.87
90	\$367.96	\$247.21	\$13.43	\$117.80	\$25.13	\$22.25
75	\$248.21	\$162.38	\$3.59	\$66.61	\$13.35	\$10.92
50	\$140.17	\$88.72	\$0.70	\$40.61	\$7.36	\$6.36
25	\$91.89	\$55.72	\$0.33	\$23.39	\$4.39	\$3.41
10	\$60.49	\$27.01	\$0.21	\$4.52	\$2.93	\$1.02
5	\$41.24	\$14.32	\$0.05	\$1.27	\$1.70	\$0.06
1	\$2.72	\$1.65	\$0.04	\$0.86	\$0.07	-----
Mean	\$189.98	\$131.12	\$4.11	\$52.24	\$10.90	\$9.65
N=	95	97	37	96	94	53

Becoming Bilingual has its Advantages

We are all experiencing the need to trim our departments further, spread our resources, do more with less and maximize the value of all we touch both short and long term. As an FM, this is a great challenge. Embrace it, as it will be here for quite some time. With budgets tightening, energy costs rising, and environmental consciousness growing, facilities managers must adopt new strategies for meeting their core business objectives. Think about this quote for a bit.

“Without a concerted effort to show the business, in terms it understands and what your department is doing to further the business’ goals, the chances of having any say down the road about the future of your department will begin to slim.” - Allen Benard

Despite the challenges listed above, converting your wisdom to that of the C-suite’s language will bring far greater ease to you and your department. As suggested there are multiple languages spoken within an organization. To communicate effectively, you will have to speak differently to the C-suite than we do normally as FMs. Make it easy for the C-suite to understand your needs are in language terms they value daily. You will maximize your influence as a business partner.

C-suite executives don't have the time it requires to master the level of operational detail that managers do, and they usually have only an interest in keeping what must remain within the budget.

The C-suite is also interested in "The Triple Bottom Line" which includes its social and environmental values, as well as the traditional economic measures of a health care organization's success.

In addition to the triple bottom line, their interest is initiatives that bring about market share gains, one-up the competition and expand the brand. They speak the language of value in their terms. Add these elements to your requests for the C-suite.

In a nutshell, C-suite executives are evaluated on growing the business. What they need to hear is that the money they spend will come back as increased revenue and profits in support of the triple bottom line. Embrace the fact; it requires money to run a successful and passionate health care organization. *This is the bottom line.*

Delivering anything other than a message that defines value in the C-suite's language often is counterproductive.

Triple bottom line accounting attempts to describe the social and environmental impact of an organization's activities, in a measurable way, to its economic performance in order to show improvement. Currently, there are few standards for measuring these impacts. But this is changing.

The sustainability movement clearly demonstrates the C-suite's core values associated with the triple bottom line. Sustainability leads to a wealth of opportunities for your department that also sets the stage for the FM to gain more influence in meeting the traditional facilities management principles than ever before. Do not miss out on this time in our careers.



As a facility manager you need to:

- Lower costs by reducing your energy consumption.
- Maintain and extend the life of your assets.
- Meet environmental standards by better measuring and reporting on the energy and performance of your facilities and its assets.
- Reduce your organization's environmental impact.
- Demonstrate that energy management and environmental stewardship play a key role in business.
- Manage building conditions and performance and help determine capital renewal costs.
- Ensure on-going and reliable service levels of facilities operations and maintenance.
- Provide analytical capabilities to explain consequences of facilities and organizational budget decisions.
- Justify the true cost to the patient for all services provided by the health care institution as the C-suite is pressured to demonstrate by public demand.

Conclusion

If you want to consistently capture the attention of top decision makers you must learn to speak their language. If you speak the language of the C-suite regarding business outputs, return on investment, cash flow, political, strategic, and competitive advantages you will be heard by the C-suite. Thus your needs will be fulfilled both departmentally and professionally.

About the Author

Todd Wilkening, Director of Facilities has more than 25 years of experience in health care facilities management and the facility director at Ridgeview Medical Center, Waconia, Minnesota while leading Ridgeview's Green Team. He is the currently the VP of Research for the International Facility Managers Association Health Care Council (IFMA-HCC) and was integral to developing the 2010 Operations & Maintenance Report described above. Ridgeview Medical Center is a 4 time winner of the Practice Green Health Environmental Leadership Award, has received the Minnesota Governor's award for Pollution and Waste Reduction, and is among the nation's top 5% for Patient Safety Excellence according to **HealthGrades**.

Welcome to our newest members (May to July 2010)

Facility Professionals

Maria Minnie Aban, Department of Health, Manila, Philippines
Mary Barros, HospiceCare, Inc.
Gordon Beraud, St. Jude Medical, Inc.
Steve Dyer, Creighton University Medical Center
Thomas Fountaine, Family Healthcare Centers of San Diego
Donald Good, Abbott Laboratories
Alan Swain, Cancer Treatment Centers of America
Gregory Stading, Texas Children's Hospital
Karen Torres, HOAG Memorial Hospital Presbyterian

Student Member

Jeffrey Cote, Student

Associate Members

Marty Adams, Mannington Commercial
Jeff Benning, McGill Restoration, Inc.
James Campisano, The Whiting Turner Contracting Co.
Daniel Chartier, Chartier General Contractor, LLC
John Ciprus, Ciprus Limited LLC
Sharon Davis, Griffin Engineering and Technical Services
Gary Diel, King O'Tile, Inc.
Alison Faecher, TRO Jung/Brannen
Christopher Fennell, BuildingInsight LLC
Barbara Giaquinto, Kimball Office
Carolyn Giese, Jim Giese Commercial Roofing
Jeffrey Harvey, Clement Pappas Company
Pablo Kaplan, Rotho Pro
Maria Keschull, Kimball Office
Dawna Kilpatrick, Scott and White
Christopher Lehmann, ISS Facility Services
Peter Linley, Pfizer
Morris Lovett, OG&E Electric Services
Pascal Milland, Sodexo Facilities Management Services
Peggy Snyder, CBRE
Richard Saalfeld, ServiceMaster Clean
Melody Spradin, Dome Construction Company
Peter Tredennick, Knight Restoration Services, Inc.
Gregory Williams, Turner Construction Company

2010 Calendar of Events

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

September 16, 2010, Charlotte, NC
NASCAR Hall of Fame
Guest faculty: Phil Stephens, MHA, CPE, CHFM, SASHE, Director/Facilities Management Services, Carolinas Medical Center-Northeast and ASHE Region 3 Director, Timothy Spence, AIA, LEED AP, Principal, Healthcare Practice Leader, BBH Design
www.squarefootage.net

HCC webinar, September 21, 2010 "Sound Masking System" webinar

Time: 9:00 a.m. Pacific / 10:00 a.m. Mountain / 11:00 a.m. Central / 12:00 p.m. Eastern
Duration: 60 minutes
Presenter: Michael Polan, Lencore Acoustics Corp.

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

September 22, 2010, Boston, MA
Joseph P. Martin Conference Center at Harvard Medical Center
www.squarefootage.net

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

September 24, 2010, Toronto, Canada
Presented at IIDEX/NeoCon Canada, Direct Energy Centre
Guest Faculty: Ron Lowe, Director Facilities, Hospital for Sick Children, Ian Jarvis, President, EnerLife Consulting and Past Chair, Canada Green Building Council
www.squarefootage.net

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

September 29, 2010, Dallas, TX
Texas Health Presbyterian, Plano Campus
Guest Faculty: Lou Saksen, VP of Facilities Planning & Development, Parkland Health & Hospital Systems, Sonya O'Dell, AAHID, Associate Principal, BOKA Powell
www.squarefootage.net

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

October 6, 2010, Denver, CO

University of Colorado Anschutz Medical Campus
Guest Faculty: Rob Reid, Director/Facilities Operations, The Children's Hospital,
Derek Shockley, Relations Manager and Demand Side Energy Management, Xcel Energy
Margie Snow, AAHID, ASID, IIDA, LEED AP, Principal at Gallun Snow Associates
www.squarefootage.net

World Work Place, October 27-29, 2010, Atlanta, GA

Friday, October 29, Council Lunch and Learn:
"Transformation of the FM Language to That of the C-Suite: No Longer a Business Within the Business" presented by HCC VP of Research Todd Wilkening

Energy, Economics & Environment: Making the 3E's Work Together in Healthcare

October 26, 2010, Atlanta

Located at Georgia Institute of Technology and This seminar will be held in conjunction with IFMA's World Workplace.
Guest Faculty: Brian Weldy, VP/Engineering & Facility Management Services, HCA Services, and VP/Sustainability, IFMA Healthcare Council, Alison Levino Jones, AAHID, ASID, IIDA, LEED AP, Principal at Levino Jones Medical Interiors
www.squarefootage.net

Face-to-Face Exchange with Georgia Institute of Technology Students

October 26, 2010, 4:30-6pm, Atlanta

Students from the Georgia Institute of Technology will have an opportunity to meet with Health Care FMs in attendance at World Work Place

Health Care Design .10, November 13-16, 2010, Las Vegas, NV

www.hcd10.com

Health Care Council Officers and Chairs

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